






Support for online exams in Moodle

The Virtual TAU team is available for any question or consultation regarding exams in Moodle

			
Sunday to Thursday	08:00 – 20:00	virtualexams@tauex.tau.ac.il	03-6405527 050-2142588
Friday	08:30 – 14:00	virtualexams@tauex.tau.ac.il	050-2142588

Please note - support on Fridays:

- On Fridays, support will be for the Moodle components only.
Support for issues such as infrastructure/network faults, etc. will not be available
- Support on Friday is for real-time exams only (general support will not be available)

When sending emails for real-time exams, please include the following details:

Subject: Urgent! Test now in course _____

In the body of the email:

- Course details: Course name and number
- Your phone number
- Problem Description